

# CHANGE MANAGEMENT POST COVID-19

Course Code: OW204004

## TRAINING OUTLINE

The impact of COVID-19 will without doubt require a re-think in some organisations about operational priorities and service provision. Therefore, managing change in a post COVID-19 world will be important. At the end of this workshop, participants will be better equipped to deliver and communicate change management plans, particularly in situations where organisations need to re-structure.

Key discussion topics include:

- Assessing the readiness for change
- The role of corporate culture in change management initiatives
- Developing a change management communications plan
- Getting stakeholder buy-in
- Phases in a change management process

Participants will be encouraged to join questions and answers segments during the online workshop experience and each participant will receive 30 days access to the workshop planning templates and materials used by the facilitator.

## TRAINING OVERVIEW

**Delivery Mode:** Zoom Meeting

**Contact Hours:** 2 workshops x 1.5 hours (3 hours in total)

**Completion Certificate:** Yes

## PARTICIPANT PROFILE

This online workshop is suitable for board members, managers and staff of non-profit organisations and small businesses.

To enquire about eLearning, workshops or seminars, please email: [learning@cramdentech.com](mailto:learning@cramdentech.com)

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